Safety Assessment: Frontline Perspectives from this NICU

Please circle the following items with respect to your NICU using the scale below:

A B C D

1. Nurse input is well received in this NICU. 2. In this NICU, it is difficult to speak up if I perceive a problem with patient care. 3. Disagreements in this NICU are appropriately resolved (i.e., not who is right but what is best for the patient). 4. I have the support I need from others in this NICU to care for patients. 5. It is easy for personnel here fo ask questions when there is something that they do not understand. 6. The physicians and nurses here work together as a well-coordinated team. 6. The physicians and nurses here work together as a well-coordinated team. 7. I would feel safe being treated here as a patient. 8. Medical errors are handled appropriately in this NICU. 8. Medical errors are handled appropriately in this NICU. 9. I know the proper channels to direct questions regarding patient safety in this NICU. 9. I know the proper channels to direct questions regarding patient safety in this NICU. 9. I know the proper channels to direct questions regarding patient safety in this NICU. 9. I know the proper channels to direct questions regarding patient safety with the safety and the safe safe safe this NICU, it is difficult to discuss errors. 12. I am encouraged by others in this NICU, to report any patient safety concerns I may have. 12. I am encouraged by others in this NICU, to report any patient safety concerns I may have. 12. I am encouraged by others in this NICU, to report any patient safety concerns I may have. 13. The culture in this NICU makes it easy to learn from the errors of others. 14. My suggestions about safety would be acted upon if I expressed them to management. 15. I like my job. 16. Working here is like being part of a large family. 17. This NICU is a good place to work. 18. I am proud to work in this NICU. 19. Morale in this NICU work in this NICU. 19. Morale in this NICU work in this NICU. 20. When my workload becomes excessive, my performance is impaired. 21. I am less effective at work when fatigued. 22. I am more likely to make errors in tense or hostile situations. 2		Α	В	С	D	E	X					
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48. Our procedures and systems are good at preventing errors from happening. A B C D E X		·										X
Turn Over Turn Over Turn Over	48	•	systems are good at p	preventing errors for	rom happening.		Α	В	С	D	E	X

Turn Over Turn Over Turn Over

49. It is just by chance that more serious mistakes don't happen around here.	Α	В	С	D	ΕX
50. We have patient safety problems in this NICU.	A	В	С	D	EX
50. We have patient safety problems in this NICO.	А	D	C	ט	- ^
51. In this NICU leaders are skilled in quality improvement (QI)	Α	В	С	D	ΕX
52. In this NICU leaders personally facilitate QI projects	Α	В	С	D	ΕX
53. This NICU values teamwork, communication, and a commitment to quality improvement	Α	В	С	D	ΕX
54. NICU staff are facile with using QI methods for change	Α	В	С	D	ΕX
55. NICU staff have a strong desire to improve performance	Α	В	С	D	ΕX
56. In this NICU QI teams are diverse with respect to professional discipline, personality, and perspective	Α	В	С	D	ΕX
57. Physicians are active members of our QI teams	Α	В	С	D	ΕX
58. This NICU has worked on collaborative QI projects before	Α	В	С	D	ΕX
59. The values of this organization support staff in pursing QI	Α	В	С	D	ΕX
60. This organization's QI program is highly developed	Α	В	С	D	ΕX
61. An extensive system exists to collect, manage, and facilitate the use of data to support QI	Α	В	С	D	ΕX
62. Our information systems provided useful data to help us meet our aims in this collaborative	Α	В	С	D	ΕX
63. Our NICU QI teams have sufficient resources (support services, computer access, data management)	Α	В	С	D	ΕX
64. In this organization staff are given education and training in how to identify and act on QI opportunities	Α	В	С	D	ΕX
65. In this organization staff are given education and training in statistical and other quantitative methods that support QI	Α	В	С	D	ΕX
66. In this organization staff are given the needed education and training to improve job skills and performance	Α	В	С	D	ΕX
67. In this organization staff are rewarded and recognized (e.g. financially and/or otherwise) for improving quality	Α	В	С	D	ΕX

Please fill in the circles

- 68. Does this NICU use Patient Safety Leadership WalkRounds to discuss with senior leaders any issues that could harm patients or undermine the safe delivery of care?: O Yes O No O Not Sure
- 69. How often did you participate? O 0 O 1 O 2 O 3-4 O 5-7 O 8 or more O Not Sure
- 70. Did you receive feedback about patient safety risks that were reduced as a result of WalkRounds? O Yes O No O Not Sure

Background Information

Have you completed this survey before (circle one)? Yes / No / Don't Know

Gender: Male Female

Primarily: Adult Peds Both

Typical Shift: Days / Evenings / Nights / Variable

Position: (mark only one)

-	-
0	MD
0	Fellow Physician
0	Neonatal Nurse Practitioner
0	Registered Nurse
0	Respiratory Care Practitioner
\circ	Other

Years in Specialty: Less than 6 months 6 to 11 mos. 1 to 2 years 3 to 4 years 5 to 10 years 11 to 20 years 21 years or more